



# General Terms & Conditions

## Payment Terms:

Net 30 days from date of invoice, with approved credit.

## Transportation:

FOB Shipping point. Freight charges collect and service charges will be added for prepay and prepaid & additional freight charges. Heat treated pallets will incur extra charge. Fuel surcharges will be added to all prepaid orders. Small orders shipping UPS have an UPS Packing Charge added to the invoice.

Shipping locations that do not have a dock such as Job Sites or Residential receive an additional charge involved by all the carrier's. Charges vary by carrier.

## Returned Goods:

\*Request for return must be made in writing within 7 days of receipt of goods. Merchandise can not be returned without prior written authorization from SLP all returns must be freight prepaid.

All returns must be via the carrier designated by SLP when freight is prepaid by SLP. Credit for returned goods is subject to our count and inspection less a 25% restocking charge.

Custom order, fabricated and parts cut from a greater size panel are not eligible for return.

## Orders:

Accepted are subject to material availability, fire, strikes, accident and other delays beyond our control.

## Prices:

Predicated on standard package quantities and subject to change without notice.

Prices for blanket orders are subject to change without notice.

## Minimum Order:

\$50.00 excluding freight and/or labor charges.

\$10.00 packing charge applies to **ALL** orders sent via UPS Ground or FedEx Express.

## Tolerances:

Standard tolerances for cut, fabricated and sheared parts are +/-1/16".

Thickness of extruded sheet is +.005" and -.010"

## Warranty:

Products are warranted to be free of manufacturing defects for a period of one (1) year from date of shipment. SLP's liability is expressly limited to a credit refund of the cost of the defective part or a no charge replacement of like material at our option.

## Product:

SLP reserved the right to make modifications to product design and change product offering without notice.

Product offering and specifications subject to change without notice.

**SLP LIGHTING**

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